



# Wombleton Caravan & Camping Park

Fishing | Storage | Seasonal & Static Pitches | Self Catering Cottages

Moorfield Lane, Wombleton, Kirkbymoorside, North Yorkshire, YO62 7RY

Tel :01751 431684, Email: [info@wombletoncaravanpark.co.uk](mailto:info@wombletoncaravanpark.co.uk)

Website: [www.wombletoncaravanpark.co.uk](http://www.wombletoncaravanpark.co.uk) VAT REG NO: 842 2769 16



## Privacy Policy

At Wombleton Caravan Park, we know that privacy and security is a major concern. We have set out the procedures we use for safeguarding your personal data. Please read this Privacy Policy carefully and check it occasionally as it could change from time to time. This privacy policy adheres to the guidance set out by The EU General Data Protection Regulation (GDPR).

### Wombleton Caravan Park Privacy Promise

Wombleton Caravan Park is dedicated to safeguarding your privacy online. We will only collect, store and use your personal information for specific purposes as outlined below in accordance with GDPR. We use your personal information to support and develop our connection with you. We will never share your personal data to 3rd parties unless required by law and your data is always protected. You may contact Wombleton Caravan Park at any time with any privacy queries or concerns and to see the personal data you have given us and request modification.

Personal data means any information relating to an identified or identifiable natural person. This can include your name, email address, address, and much more.

### Your information and how it is used

When you contact us on our website we ask for data such as your name, e-mail, and address. Wombleton Caravan Park keeps a record of this information so we can track any problems, enquiries or concerns you've had. You will note that on our contact form there is a provision for agreeing to receive additional marketing information specifically related to and exclusively about our company. By ticking this box you are accepting this provision. By not ticking the box you will only receive a reply to your enquiry.

Wombleton Caravan Park kindly request that you do not supply any other person's personal data to us, unless required by law or you have their explicit consent to do so.

### Types of data we collect

We will only ever collect identifiable data that you give us permission to collect when you contact us.

This may include the following:

- Your online browsing activities on [www.wombletoncaravanpark.co.uk](http://www.wombletoncaravanpark.co.uk)
- Your location
- Your correspondence and communications with us

### Third Parties

When someone visits [www.wombletoncaravanpark.co.uk](http://www.wombletoncaravanpark.co.uk) we use a third party service, Google Analytics, to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as visitor numbers to various parts of our website. This information is only processed in a way which does not identify anyone. We do not make and do not allow Google to make, any attempt to find out the identities of those visiting our website. For more information, please view the [Google Privacy Policy](#).

### Requesting Your Information

If you would like to review the data you have provided to us because you feel that what we presently have on record is incorrect and/or you would like your data erased from our records, you can so do by contacting us using the contact details below.

Under GDPR you have a right to be forgotten, to withdraw your consent, to change information we hold about you and to restrict processing.

Wombleton Caravan Park are more than happy to comply with this in accordance with the law.

### **How we protect data**

You recognise that the Internet is not a 100% secure platform for communication and accordingly, we cannot guarantee the security of any data you send to us (or we send to you) via the Internet. We are not responsible for any damages which you, or others, may suffer as a result of the loss of confidentiality of such information.

We take every precaution to safeguard your information. All personal data stored by us is kept on a server in a secure environment. The computer on which work is conducted on is password protected.

The risks of a breach are minimal due to the precautions mentioned above being taken and close monitoring is undertaken to ensure security systems are always up to date. Breaches will be identified, reported, managed and resolved according to the ICO guidelines.

All Wombleton Caravan Park data is held for only as long as necessary. We store sensitive data for as long as projects are in progress.

### **How you can help us protect your data**

Please bear in mind that whenever you willingly divulge personal data online in non-protected situations – for example on message forums, through email, or in chat spaces – that data can be collected and used by others. In short, if you post personal data online that is accessible to the public, you may receive unsolicited communications from other parties in return. Also remember to close your browser window when you have finished using the computer. This is to ensure that others cannot access your personal data and communications. If you share a computer with someone else or are using a computer in a public place like a library or Internet café, we cannot confirm or warrant the security of any data you communicate to us and you do so at your own risk. Once we receive your communication we make our best effort to ensure its security on our systems.

### **Further information**

If you have questions about your personal data or our privacy policy, please contact us. To see all the information we have about you and to correct any inaccuracies, please write to us.

### **Changes to privacy policy**

We reserve the right to amend our privacy policy whilst keeping it within all appropriate legislation and guidelines. We will do all we can to ensure that these pages show the most up to date information always and may notify you of such changes by uploading the revised privacy policy on the Wombleton Caravan Park website.

### **Cookie policy**

By visiting our site you are consenting to Wombleton Caravan Park using cookies for the purpose of security and monitoring.

### **Our cookie policy**

Please note: to make full use of our website your computer, tablet or mobile phone will need to be set up to accept cookies.

We use cookies to deliver the best user experience possible. The cookies we use don't store sensitive data such as your name, address or payment details and they can't harm your computer.

The data we collect through these cookies is solely to improving our website and your browsing experience – it is never used to identify you and we would never share or sell on this data.

### **What is a cookie?**

A cookie is a small text file which is downloaded and stored on your computer or mobile device by websites that you visit. Your browser accesses the cookie file only when you visit the website that produced it.

The information stored within any given cookie can only be accessed by the website that created it and cookies are limited to communicating only the information that you have disclosed to the site.

### **Sharing with social networks**

If you use the badges that allow you to share products and content with your friends via social networks like Facebook, these companies may set a cookie on your computer memory. Find out more about these here:

- <https://www.facebook.com/about/privacy/>

### **Contact Information**

#### **Wombleton Caravan Park**

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