



# Wombledon Caravan & Camping Park

Fishing | Storage | Seasonal & Static Pitches | Self Catering Cottages

Moorfield Lane, Wombledon, Kirkbymoorside, North Yorkshire, YO62 7RY

Tel :01751 431684, Email: info@wombledoncaravanpark.co.uk

Website: www.wombledoncaravanpark.co.uk VAT REG NO: 842 2769 16



## Site Rules & Conditions

We aim to make your stay with us a happy and relaxing one. We are committed to providing a friendly quite and relaxed atmosphere in a clean, safe and pleasant environment. To help achieve this we have a number of site rules that everyone must adopt.

**Access To The Park: Seasonal:** The Barriers are closed at **10:30pm** and open at **08:00am**.

Out of these hours please use the visitor car park. **Do not give anyone** your gate security card or let people on the park. **Static:** We run an ANPR (*Automatic Number Plate Recognition*) System on the static entrance please keep staff informed if you changes to your vehicle. All visitors & guests must call in to reception

**Fire Risk:** Please observe your nearest fire point. Under no circumstances must electric heaters be used in the awnings. Also never leave any kind of heating appliances on in an unoccupied unit. Never take a portable barbecue or lit charcoal into an enclosed space like, caravan/static or awning. **No fires of any kind. BBQ & disposable BBQ must be off the ground.**

**Safety and Security:** Everyone has a duty to act and behave in a safe and considerate manner at all times as far as is reasonable and practicable, to protect their own well being and that of others.

### General Park Site Information:

- A responsible adult must supervise children five or under at all times.
- Do not allow children to play in and around the toilet block, on safety equipment or in the areas designated for waste collection.
- No ball games of any sort, or cycling around the park.\*\*
- Mobile phones must be used discretely.
- **No commercial / panelled vehicle allowed onto the park.**
- **Vans / Motorhomes without windows in the rear or back doors are classed as commercial.**
- **No electric charging of any vehicle allowed.**
- **You cannot stay in your unit for longer than 28 days in one stay.**
- The contract is for your seasonal/static pitch and not transferable.
- Seasonal/Static pitches are not residential.
- Hiring or subletting of the static/seasonal caravan is **not** permitted.
- Washing lines or drying appliances must not be visible.
- **One vehicle per pitch.** (Extra vehicles must park in the visitor's car parks, might be charged.)
- **Please respect other customer's privacy.**
- Seasonal & Static agreement holders should hold up-to-date insurance.
- A responsible adult must supervise children five or under at all times.
- **The volume of music, televisions and voices must be kept to a minimum after 10:30pm**
- **\*\*We have five acres on the perimeter of the caravan park, where you can ride your bike and play ball games.**
- **Do not wash your vehicle on the park. (No hosepipes allowed).**
- **No paddling pools**
- **Please put all waste in the appropriate bins (use the recycling bins on the park).**
- We have a no smoking/vapour policy in the toilet block, shop, etc
- Children must be accompanied when using the toilet and wash facilities.
- **No flags or telescopic flags poles.**
- Number of people staying in a unit must not exceed the unit's maximum sleeping occupancy.

### Dogs – (No banned breeds) 2 max

- Dogs must be on a lead all the time no exceptions
- Keep to the dog walking area shown on the attached map do not venture onto the airfield
- Animals must not be left unattended for any length of time in or out of caravans or awnings
- Do not allow your pet to scent the trees or foul the grounds of the park
- Exercise your dog off the on the park
- Pick up your dogs waste and put in the specially dog bins, NOT in the domestic dustbins
- Keep your dog under control at all times with leads of 1.5m ( 4'0') max
- Extended leads are not acceptable on the park
- Keep dogs noise to an minimum, noisy dogs will be asked to leave
- Keep all dogs on a **short lead** also when tied up; do not allow them to roam unattended.
- All dogs must be exercised off the park and not in front of the entrance.\*
- In the event of an "accident" remove the faeces immediately and clean the area.

*\*Dog Walking is available on the airfield. We have five acres of land that is on the perimeter of the caravan park, where all dog walkers are welcome to walk their dogs see map below.*

### Health and Hygiene:

Hygiene in communal areas is important. Please help us to maintain the quality of our environment and report problems to the proprietor.

- Please leave the toilet and wash facilities clean after use.
- Calor gas bottles must be secure and out of view.
- Chemical toilets must be emptied in the disposal point on the right hand side, outside of the gents toilet block.
- Staff will not assist with disposing of chemical waste.
- Do not wash your waste containers in the toilets please use the tap provided at the disposal point.
- Do not take hot or cold water from the toilet block.

#### Seasonal Contract Information:

These rules apply to seasonal costumes only.

- **Power:** Our electric points are 10 – 16 amp
- **Seasonal caravans are for couples only** but we appreciate family members **occasionally** may wish to visit. Overnight guest or visitors will be charged (no shared ownership).
- **Awnings:** *(please be aware that awnings cannot be bigger than 2.5m wide, Fairy lights / storage boxes* are not permitted outside of the awnings.
- **Seasonal caravans are for couples only** but we appreciate family members **occasionally** may wish to visit. Overnight guest or visitors will be charged (no shared ownership).
- All seasonal caravans must be secured with wheel clamps and a robust tow-hitch lock.
- Seasonal awnings are allowed throughout the season but we recommend you don't put them up until after March due to high winds and snow.
- Please make sure that your van locks and legs are well lubricated.
- Electric leads **must** always be unplugged when the unit is not occupied overnight.
- **Showers:** 20p for 5 min's, only one 20p coin at once.
- All guide ropes to be kept within your pitch not in grass areas.
- People raising their voices over an expected noise level will be told to leave **immediately**.
- Verbal and abusive behaviour to other customers or management will result in instant removal.
- All motor vehicles and bicycles must observe the 5 MPH speed limit at all times.
- It is advisable not to leave valuables in unattended caravans.
- All guests are to report to reception. **Overnight guests will be charged, tariff at reception.**

#### Static Contract Information:

These rules apply to static costumes only.

- **Storage boxes must be firstly approved by management.**
- **All storage boxes must be located on decking.**
- **Static plots are for couples only** but we appreciate family members **occasionally** may wish to visit (no shared ownership).
- No outside water taps aloud.
- The static will have a 15 year lease.
- You must have a New-for-old Insurance policy
- The person/s purchasing or reselling a holiday home must obtain a licence from Wombledon Caravan Park, before any exchange.
- Decking must follow the parks approved layout, decking skirt and sides colour must be in cream or a light colour. Any designs or changes to decking must be agreed by the caravan park first.
- All caravans must be NCC approved.
- All static caravans can only be purchased from Wombledon Caravan Park approved resellers.



\*We require 30 days notice written notice if you wish to terminate your contract.

\*\*We reserve the right to terminate your stay at any time without a refund or any costs incurred"

\*\*\*If your stay is terminated customers will have four weeks to organise the removal of their static off the park.

\*\*\*\*If your stay is terminated customers will have two weeks to organise the removal of their caravan off the park.

\*\*\*\*\*All Payments are not refundable.

**No responsibility will be accepted for any loss or damage to any vehicle, caravan, property or persons however caused.** Please report any suspicious incidents to a member of staff, If you are unsure about any of our park rules feel free to ask a member of staff or call reception to find out more. Please note that as we are a family run business and we have a 5 star holiday park, breaking rules may result in being asked to leave the park.

**Useful Telephone Number: For more number please visit our information centre next to the reception.**

**Doctors:** The Medical centre, Carlton road, Helmsley, Tel:01439 770288, Emergency Tel:01904 621621

**Pharmacy:** Helmsley Pharmacy, The Medical Centre, Carlton Road, Helmsley, York, YO62 5HD Tel:01439 770099, Towlers Chemist, 10 Market Place, Kirkbymoorside, York, YO62 6DB Tel:01751 431229